

HTTPS for AXIS

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HTTPS for AXIS

Task 1: Configuring Axis Camera for HTTPS

Important: Depending on your Axis camera step 1 may vary. Always consult your Axis device documentation.

1. On your AXIS Camera Web interface, click **Setup > System Options > Security > HTTPS**.

You will see a message similar to the following. Read it carefully and follow the instructions.

HTTPS Settings

To enable HTTPS, create either a self-signed certificate, or create a request for a certificate from a Certificate Authority (CA).



Although a self-signed certificate is useful for initially testing HTTPS, true security will only be implemented after the installation of a signed certificate issued by a certificate authority. The HTTPS Connection Policy must also be set to enable HTTPS on this server.

2. A self-signed certificate is not a trusted certificated. To create a self-signed certificate on your AXIS camera:

Step 1: Since Symphony services are run under a separate user account (usually **Local System account**) you need to trust the self-signed certificate under that account.

- a. Download and install PsExec from [Microsoft](#).
- b. Determine what user account Symphony services are running under. See **Log on as** under the Log On tab under **Service Properties**.

- If service is configured to log on as **Local System account** then at command line run
`psexec.exe -i -s "C:\program files\internet explorer\iexplore.exe"`

Or:

- If service is configured for a user account other than **Local System account** then at command line run
`runas.exe /u:<username> "C:\program files\internet explorer\iexplore.exe"`

NOTE: On Windows® 64, the path to Internet Explorer may be "C:\Program Files (x86)\Internet Explorer\iexplore.exe"

Step 2: Install the self-signed certificate through Internet Explorer:

- a. In Internet Explorer that you started with the psexec.exe tool, navigate to the camera Web interface by entering `http://<camera ip>` in the address bar.
- b. In the side bar of the camera Web interface, expand **System Options > Security > HTTPS**.
- c. In the **HTTPS Connection Policy** section, set the **Administrator**, **Operator**, and **Viewer** fields to use HTTPS.

- d. Click **Set Policy**.



Depending on the version of your Axis camera, Internet Explorer automatically switches to an HTTPS connection or you must force it by changing HTTP to HTTPS in the address bar.

- e. If the certificate is self-signed and depending on your version of Internet Explorer the message; `There is a problem with this website's security certificate` is displayed. Note that each version of Internet Explorer displays messages differently. For example, IE9 displays "Certificate Error" by the address bar.
- f. Click **Continue to this website (not recommended)**.
- g. Follow the instructions and click **Place all certificates in the following store**.
- h. Browse to the **Trusted Root Certification Authorities** folder and click **OK**.

Step 3: Disable peer verification in Symphony Client. For details, see [Task 3: Disabling Peer Verification in Symphony Client](#).

Task 2: Adding the Camera in Symphony Client

2. From the **Server** menu, select **Configuration**. The Configuration dialog box appears with Devices displayed in the right pane.
3. In the right pane, click **New** to open the Network tab.
4. In the **URL** field, enter the IP address of the camera.
5. From the **Manufacturer** list, select **AXIS**.
6. Click **Connect to Camera**.
7. Click **OK**.

Task 3: Disabling Peer Verification in Symphony Client

If you selected self-signed certificate on the AXIS camera setup, then you must disable peer verification in Symphony Client.

1. In Symphony Client, from the **Server** menu, select **Manual Configuration Editor**.
2. Expand **Type: Camera**.
3. For each camera that is HTTPS, find the camera ID in the list.
4. Under the **Key** column, find **dev_options**.
5. In the **Value** field of that row, append `VerifyPeer=0`; (at the end of the field).
6. Click **OK**.
7. Restart AI InfoService to ensure that the setting is loaded.

Task 4: Restart AI Tracker Services

Video should now be available over HTTPS.