

Desire2Learn

“ This system has enabled us to identify security breaches and has created a safer workplace environment. As a result, employees are putting in longer hours and productivity has increased. ”

Wayne Benjamin, Facilities Manager



Customer Profile

Desire2Learn is a world class company that offers an Integrated Learning Platform to organizations globally. The company's software connects learning activities, resources, content, partners and individuals together to create a truly pervasive learning experience so it is mission critical to be able to function at 100% all the time.

Challenge

Having recently moved into a newly renovated and larger office, Desire2Learn was encountering surveillance problems leading to an increase in theft, a reduction in employee safety and also the failure to consistently achieve personnel time audits. This led to a search for an intelligent video management system that could alleviate these concerns, all the while being within one platform for ease-of-use and effective training and management.

Solution

Due to the multiple locations and the need for an easy-to-use, out-of-the-box backend system, Desire2Learn chose the Aimetis Physical Security Appliance. It's easy for user and administrators to operate, allows for user groups, and allows for rolling out the system to other departments in the company.

Aimetis Physical Security Appliances have provided Desire2Learn a system that leverages the purpose-built hardware design with on-board Aimetis Symphony video management & analytics software, allowing for a scalable, turn-key solution. All of this is possible while requiring little to no storage at all, which was a system requirement due to the lack of storage space present in the open concept office design.

Result

An immediate result was increased security for all employees, both in and outside the office. Desire2Learn now has greater flexibility to configure the system to its needs, giving access to more advanced data that ultimately improves the ability to monitor and respond to issues as they occur. This sense of security has increased productivity by employees as well as verifying time of activities.

Also, the ability to audit the time of service providers in order to ensure they are meeting expectations has been achieved, when previous to the system deployment the data was not generated. Utilizing Aimetis Symphony user groups has encouraged the system to be used in a wider roll out plan throughout the organization. These enhanced monitoring capabilities have resulted in the successful capture of a repeat burglar as well as details for countless smaller incidents.

Technology

- ▶ Standard & Enterprise Licenses
- ▶ Aimetis Physical Security Appliances (PSA)
- ▶ Fixed & PTZ IP Cameras

Solution

- ▶ Aimetis PSA with Aimetis Symphony and Analytics software implementation
- ▶ Requires little to no storage allowing for smaller hardware footprint

Outcomes

- ▶ Increase security for all employees, both in and outside the office
- ▶ Greater flexibility to configure the system, giving access to more advanced data
- ▶ Successful capture of a repeat burglar and countless smaller incidents